CASE STUDY

KU
THE UNIVERSITY OF
KANSAS

ON MERCURY

RMS

MOVING TO MERCURY

Mercury in 2013

University of Kansas information technology staff decided to move to Mercury because of its ease and depth in creating customizable workflows, materials and templates.

RMS since 1998

Before switching to Mercury, University of Kansas was using RMS Classic since 1998. Prior to that, KU was using a homegrown system. Mercury was the natural evolution in residential management solutions for the campus.

"As an early adopter of Mercury, we had a lot of trust in the RMS team. We had worked with them in the past to customize their solution to our processes, and we knew that the flexibility as we transitioned to their most progressive offering would be no different."

Sandy Robison
IT Applications Analyst – Student Housing

University of Kansas
1450 Jayhawk Blvd,
Lawrence, KS 66045

Students
28,000

RMS

GOALS WITH MERCURY

Mercury has enabled University of Kansas staff to overcome one of the biggest challenges they faced every semester – processing paperwork.

1. One of University of Kansas staff's biggest initiatives was to update their online submission of housing cancellations and dining change requests.

2. An added bonus of moving many of their processes online was a decrease of time for staff members in processing these requests, as well as an environmental benefit with a vast reduction in paper semester over semester.

MERCURY

KU

Enter your Online ID & Password

Online ID:

[   ] *

Password:

[   ] *

Forgot your password? | Change Password

Sign in

Set up your KU Online ID | Help

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"In addition to all of the strategic benefits that Mercury offers our staff's operations, it also allows us to customize the student interface completely and is not browser specific."

- Sandy Robison

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Implementation Process

Sandy Robison said that the upgrade to Mercury was very well received by by staff and students. Sandy's implementation plan was carefully designed to make the transition seamless and easy for everyone.

1. First, Sandy wrote a proposal that was submitted to the University of Kansas' IT board (KUIT). She made the case for upgrade with their long standing service provider in order to reap the benefits of increased customization and reduced paper.

2. She then created a project team that collectively identified the resources she would need for a smooth transition and plans the timeline for a complete rollout for Spring 2013. Sandy was happy to have the tech support of RMS behind her as the implementation initially rolled out.

MERCURY

FINAL THOUGHTS FROM RMS

Mercury 3 and the Future of RMS

Mercury 3 is expected to release in Summer 2016. Features include:

- Custom screens for any staff member

- Custom menus for any staff member

- Custom lists with custom functional shortcuts on any list

- All drag-and-drop design without the need for IT assistance

The Mercury solution is continuing to evolve with the needs of our customers. Join us now to begin customizing your staff and student experience and to work with a team that is fully committed to your success.

"We've been using RMS solutions for more than 17 years. Our technological needs have grown, and RMS has kept up and is continuing to innovate. We are very excited about the release of Mercury 3 and what further customizations that iteration will bring to our residential management experience."

- Sandy Robison

RMS

For more information on RMS and

Mercury visit:

www.rms-inc.com

Residential Management Systems

RMS brings together a whole new dimension to housing, conference and judicial management needs. Since it was founded in 1994, its comprehensive software solutions have combined power, functionality and ease of use, and these factors continue to be the guiding principles in its evolution.

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Mercury by RMS

This brand new platform will allow you to deliver revolutionary customized content to your students. Custom designed housing applications, contracts and electronic signatures, online payments, student self-assignment, all new reporting and administrative tools.