



User Executive Board Quarterly News Letter

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Exec Board Welcomes New Client

The RMS Users Group would like to welcome The University of Massachusetts, Boston to the RMS family! They are starting to transition over to RMS and should be fully implemented soon. We all remember those times.... feel free to drop them an encouraging note!

RMS Yahoo User Group

To join the user group go to <http://groups.yahoo.com/group/rmsusers/>

Select to join the group and include which RMS school you are from so you can be added to the listserv.

Due to extenuating circumstances and Bi-Law regulations the Chair Elect position has become vacant. This position will be re-elected at the 2012 User Conference. The position of Secretary for the User Exec Board will also be up for election at this time.

RMS World 2012 - Business Operations and Technology Workshop

March 18 - 21, 2012

Hyatt Regency San Antonio Hotel and Conference Center
San Antonio, TX
Reservations: 402-592-6464

[RMS World 2012 Registration and Payment Information](#)

[Click here to register for the 2012 RMS World Workshop](#)

[Book your hotel reservation for the 2012 Workshop](#)

RMS World 2012 Survey!!

Please copy the link below into your web browser and help us get started on what program sessions will be offered! We'd love to have feedback by October 1!

<http://www.surveymonkey.com/s/ZGHTQKY>

RMS 5.3.009

On September 2, 2011 RMS released version 5.3.009! This will be our final version prior to the introduction of our Mercury Project next year. The package includes several new functions that are available to supplement your current modules. Version 5.3.009 has a lot more content and function updates but I'll focus on three of the largest features.

ResLife2Go™ is the first new function that is available with 5.3.009. This new product is a mobile device application that provides key Housing and Residence Life information to your students on their mobile devices. **ResLife2Go™** will work with any device that has a mobile browser but we offer native iOS and Android apps.

We've also introduced the brand new **RMS Alerts** module. This new functionality will allow you to communicate with your students via SMS text message, email, or as a part of **ResLife2Go™** (you must own **ResLife2Go™** in order to use that communication method). You'll be able to schedule or send On-Demand alerts for things like campus events or notification of an emergency. On-Demand alerts can be distributed for any reason. You'll also be able to send Automated Alerts when certain functions are performed on a student's account in RMS, including, room/roommate bookings, room/roommate check-in/out. Judicial incidents, and you can distribute workflow status messages. This new tool will integrate with your existing university SMS text message gateway.

RMS now also offers a package of Web Services. These will allow your in-house developers to integrate RMS data, in real time, into other university applications or websites! We'll continue to add web services to this package in the future and will look to our user community for guidance on what services will be most important.

For a full explanation of all of the updates included in the new version please refer to the release notes contained in the upgrade package. As with the 5.3.008 version, RMS will need to assist you in installing the upgrade. To set up a time to have the new update installed, please contact the Support Team at RMS. Please send any questions to Kyle Hammett at kyle@rms-inc.com.

USER EXEC BOARD

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