

Important details regarding the 5.3.008 Release

Build 5.3.008 is available for installation and will require the assistance of an RMS Rep. Upgrades will be scheduled first come first served and based on availability of the Support and Implementation Teams. Plan for 4 hours of down time per environment.

Release Notes are available now within the Resources section of our site.

This upgrade is included as a part of your maintenance agreement. When you are ready for this upgrade, please open a HelpSTAR ticket and it will be assigned to the next available rep to be scheduled.

Webex Sessions covering the new features and configuration changes will be scheduled and posted. We will begin scheduling upgrades the week of March 28th. Sessions will be held on the following days and times. All times are EST. Please pre register for the session you are attending by clicking on the link below or pasting the link into a browser.

DAY	DATE	START	END	Registration URL
Monday	3/28/2011	9:00 AM	10:30 AM	https://rms-inc.webex.com/rms-inc/j.php?ED=127605082&RG=1&UID=0&RT=MIMxMQ%3D%3D
Wednesday	3/30/2011	2:00 PM	3:30 PM	https://rms-inc.webex.com/rms-inc/j.php?ED=127605307&RG=1&UID=0&RT=MIMxMQ%3D%3D

Tuesday	4/5/2011	9:00 AM	10:30 AM	https://rms-inc.webex.com/rms-inc/j.php?ED=127605307&RG=1&UID=0&RT=MIMxMQ%3D%3D
Thursday	4/7/2011	2:00 PM	3:30 PM	https://rms-inc.webex.com/rms-inc/j.php?ED=127605867&RG=1&UID=0&RT=MIMxMQ%3D%3D

Monday	4/18/2011	2:00 PM	3:30 PM	https://rms-inc.webex.com/rms-inc/j.php?ED=127605967&RG=1&UID=0&RT=MIMxMQ%3D%3D
Wednesday	4/20/2011	9:00 AM	10:30 AM	https://rms-inc.webex.com/rms-inc/j.php?ED=127606682&RG=1&UID=0&RT=MIMxMQ%3D%3D

Tuesday	5/10/2011	2:00 PM	3:30 PM	https://rms-inc.webex.com/rms-inc/j.php?ED=127606802&RG=1&UID=0&RT=MIMxMQ%3D%3D
Thursday	5/12/2011	9:00 AM	10:30 AM	https://rms-inc.webex.com/rms-inc/j.php?ED=127606882&RG=1&UID=0&RT=MIMxMQ%3D%3D